
BEHIND THE CLEAN · FIELD NOTE 27

What a useful visit record should show.

A visit record should make completed work and unresolved issues easy to understand. Use it to review the agreed scope, not as proof of a result it cannot measure.

YOUR KIT

Agreed scope; completion notes; private photos



"DONE" IS NOT THE WHOLE HANDOFF. · EDITORIAL PHOTOGRAPHY

Three deliberate steps.

01 Start with the scope

List the areas and tasks covered by this visit. Keep add-ons and excluded work clear so the review compares like with like.

02 Record the result

Use concise notes and relevant photos. Identify access limits, pre-existing damage, and anything requiring customer attention.

03 Make the next action clear

State what needs a reply and where to send it. Keep service follow-up inside the customer channel and refer to current terms for any re-clean request.

The final check.

- ☐ Scope visible
- ☐ Exceptions recorded
- ☐ Next action and channel clear

Know when to pause.

Do not post a customer's live visit link or use a service record as public marketing without permission.

Technology is useful when it makes the handoff clearer.

Always follow the surface maker's care instructions and product label. Never mix cleaning products. This guide is for ordinary household care, not hazardous-material remediation. Product-specific instructions take priority.

Related references and service information: [Wasatch: how it works](#) [Wasatch current service terms](#)

Wasatch Cleaners · Edition 01, October 2026 · <https://wasatch-cleaners.com/field-notes/guides/visit-card/>