
BEHIND THE CLEAN · FIELD NOTE 30

The clean is finished. Close the loop.

Cleaning, inspection, and customer communication are distinct steps. A short structured handoff makes it easier to act on an issue without losing the context.

YOUR KIT

Visit reference; scope; completion notes; private communication channel



ONE CLEAR HANDOFF BEATS FIVE VAGUE TEXTS. · EDITORIAL PHOTOGRAPHY

Three deliberate steps.

01 Confirm completion

Review the agreed checklist and the final condition. Identify anything not completed and why.

02 Share the useful evidence

Include the relevant private photos and concise notes. Keep access information and personal items out of any material intended for wider sharing.

03 Give the customer a clear path

Explain where to review the visit and how to report a concern. For Wasatch's re-clean policy, check the current terms and required timing and photos.

The final check.

- ☐ Work and exceptions clear
- ☐ Relevant records attached privately
- ☐ Follow-up path provided

Know when to pause.

Do not promise refunds, guaranteed outcomes, or response times that are not in the current service terms.

A clear handoff is part of the service.

Always follow the surface maker's care instructions and product label. Never mix cleaning products. This guide is for ordinary household care, not hazardous-material remediation. Product-specific instructions take priority.

Related references and service information: [Wasatch: how it works](#) [Wasatch current service terms](#)
Wasatch Cleaners · Edition 01, October 2026 · <https://wasatch-cleaners.com/field-notes/guides/cleaning-handoff/>